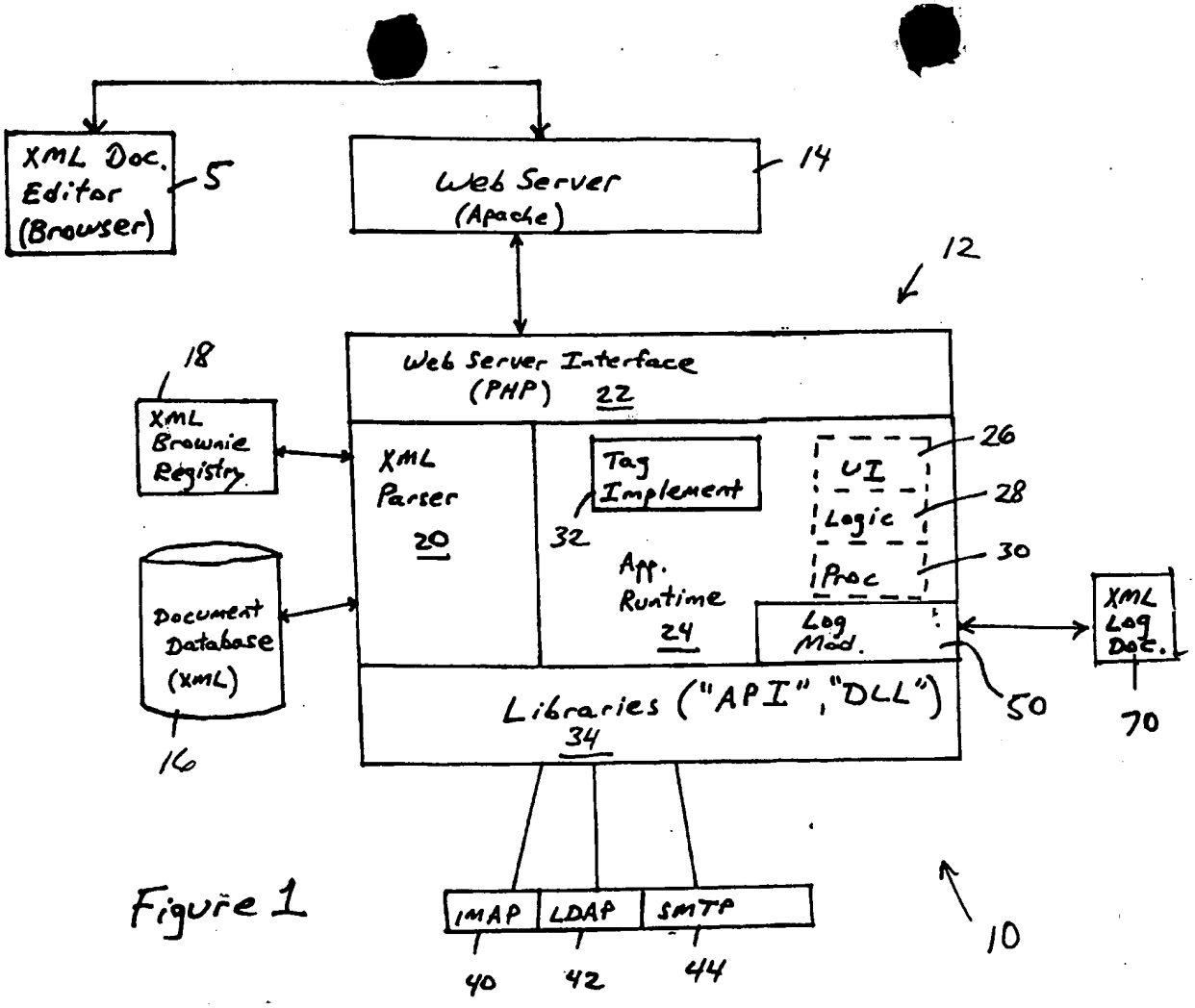

Figure 1

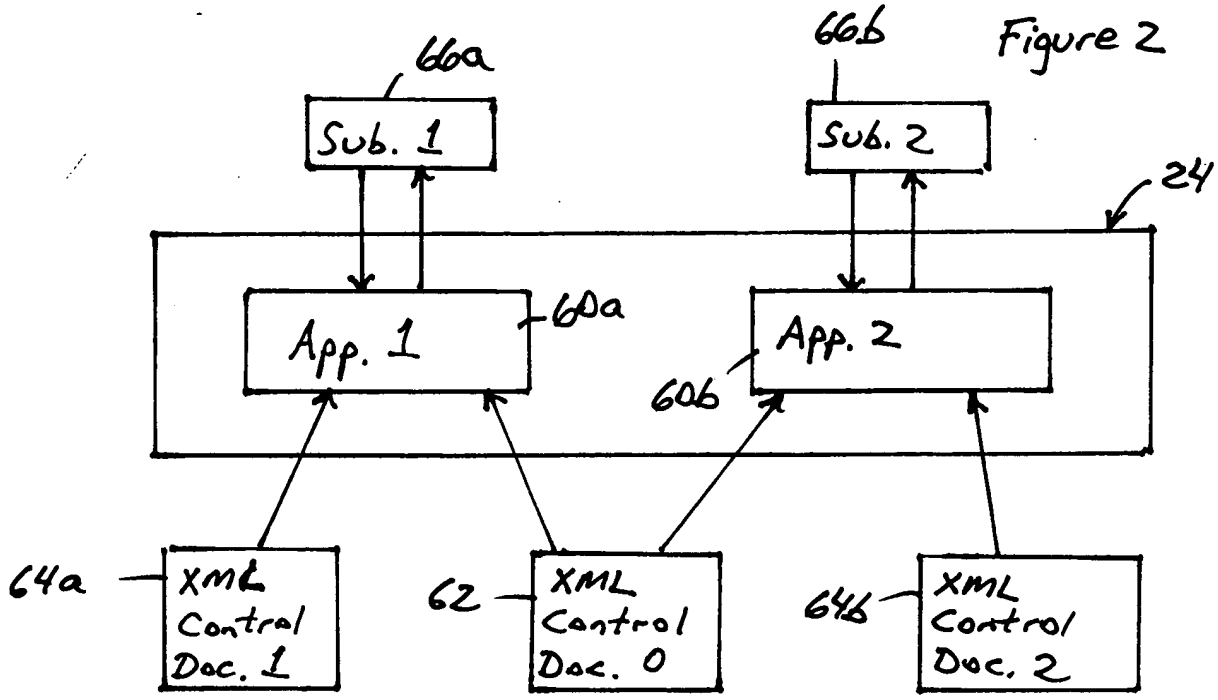

Figure 2

Figure 3

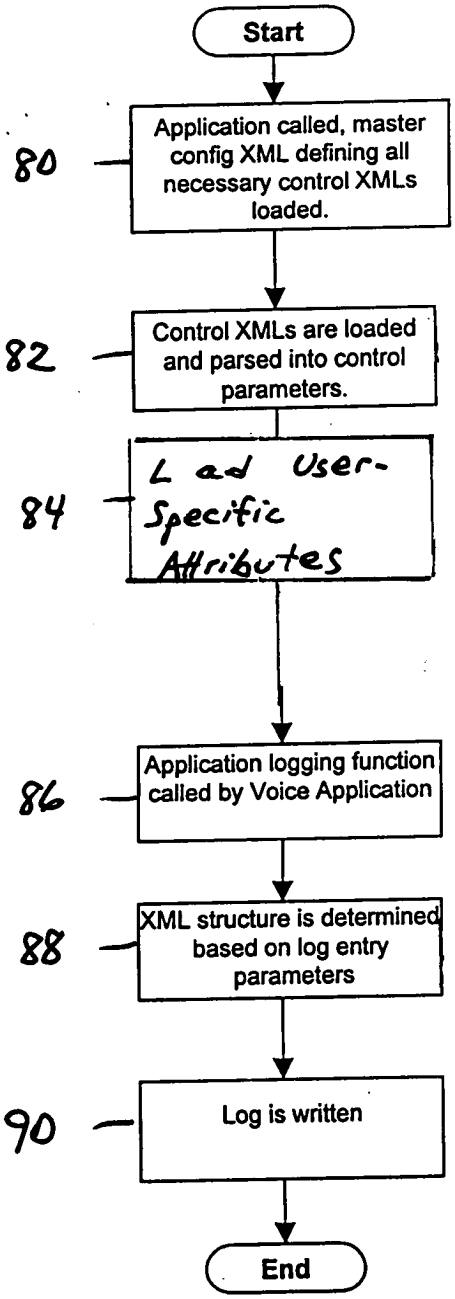

Figure 4A

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Sample Parameter File:

```
<SERVICES>
  <IMAP IP="10.10.0.255"
        hostname="imap1.domain.com"        ← 92a
        port="143"/>
  <LDAP IP="10.10.0.254"
        hostname="ldap1.domain.com"        ← 92b
        port="389"/>
  <TTS IP="10.10.0.253"
        hostname="texttospeech.domain.com" ← 92c
        port="2525"/>
</SERVICES>
```

Figure 4B

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Sample Log:

```
<LOGFILE name="SesId_Log" application="appname">          ← 74, 76, 72
  <STANDARD date="xx-xx-xxxx" time="xx:xx:xx:xx">        ← 78a
    <RELEVANCE>BILLING,TRACE</RELEVANCE>                 ← 82a
    <LOGCODE>12002</LOGCODE>                             ← 80a
84  <PARAMETERS>8045551234,8045551111</PARAMETERS>       ← 86a
    <TEXT>Call Made: 8045551111</TEXT>
  </STANDARD>
  <ERROR date="xx-xx-xxxx" time="xx:xx:xx:xx">           ← 78b
    <RELEVANCE>BILLING,TRACE,NOTIFY</RELEVANCE>          ← 82b
    <LOGCODE>08042</LOGCODE>                             ← 80b
84  <PARAMETERS>8045551234,8045551111</PARAMETERS>       ← 86b
    <TEXT>Outdial Request failure, no resource available</TEXT>
  </ERROR>
</LOGFILE>
```